

RESOURCES AVAILABLE

- Context: Structure of Opportunity Index
- Context: Client employment potential Index
- Staff: Number of staff, level of training, type of training
- Funding: Budget
- Service guidelines
- Facilities
- Infrastructure
- Community resources

INPUTS

PROCESSES

Client

- Context
- Needs
- Goals

OUTCOMES

ACTIVITIES THAT LINK TO OUTCOMES OR DELIVERABLES

Generic interventions

- Working alliance, microskills, etc.

Specific interventions

- Career Decision Making
- Work-specific skills enhancement
- Work search
- Job maintenance
- Career-related personal development
- Other

Programs:

- Work Search
- Work Readiness
- Training
- Upgrading

External Referral

INDICATORS OF CLIENT CHANGE

1. Learning outcomes:

- Knowledge and skills that can be linked directly to the program or intervention being used
- Progress Indicators End Result Indicators

2. Personal attribute outcomes

- Changes in intrapersonal variables e.g., attitudes, self-esteem, motivation, etc.
- Progress Indicators End Result Indicators

3. Labour Market Outcomes

- Changes in the client's life:
 - employment, employment equivalency, training, education)
- Quality of changes in the client's life:
 - Degree of fit with skills and qualifications
 - Degree of fit with vision
 - Adequacy of current/projected Standard of Living